Avaya IP Office Editions

Flexible, scalable options based on customer needs

Avaya IP Office offers flexible, scalable Editions that allow customers to get the right level of communications and collaboration their business needs now. Move up to the next Edition as budget and business needs dictate – from basic telephony to sophisticated unified communications and call center capabilities.

$50 NPL

Basic Edition

(Basic telephony)

- Key system
- Single site
- Digital and analog phones
- Auto-attendant
- 64 party ad-hoc conferencing
- Voice mail and voice mail to e-mail

N/A: User solution, multi-site options

Very small, single site basic needs

+$495 NPL

(Total: $545)

Essential Edition

(IP Telephony and Essential Mobility)

Adds to previous:

- IP PBX functionality
- Up to 40 auto attendants
- Avaya one-X® Mobile Essential (all users)
- Basic call control on mobile devices
- 128 party ad-hoc conferencing
- Up to two remote phones or systems

Options: Receptionist, Multi-site

Small, can be multi-site with mobility needs

+$1,895 NPL

(Total: $2,440)

Preferred Edition

(UC with Preferred Mobility)

Adds to previous:

- Full "meet me" audio conferencing with user passwords
- Unlimited multi-level auto attendant
- Scalable, resilient voice mail
- No limit on VPN phones or systems with Teleworker
- Call recording
- Ability to add user solutions such as desktop on mobile device, HD video conferencing, IM and presence, calendar mining, Microsoft Outlook and Salesforce.com integration

Options: Power User, Office Worker

Small to Midsize growing, with UC needs

Optional UC module: +$2,995 NPL (Total: $3,540)

+$2,295 NPL

(Total: $4,735)

Advanced Edition

(UC with Call Center)

Adds to previous:

- Track and measure customer service
- Password protected call recording with search, replay and archiving
- Alarm notifications
- Detailed actionable reports
- Interactive Voice Response (IVR)
- Text-to-speech
- Visual Basic scripting
- PC wallboard

Options: Agent, Supervisor

Small to Midsize with customer service center

Avaya IP Office Release 8.1 Server Edition

Adds Scalable Linux-based Option for Midsize Enterprise

For the midsize enterprise, Avaya IP Office now offers a highly scalable, Linux-based solution that can handle up to 1,000 users at a single site (or across multiple locations). With centralized management and Avaya's unique and powerful approach to resiliency, IP Office Server Edition is the right choice for growing midsize businesses.

$2,995 NPL

Server Edition
(UC with preferred mobility and greater scalability)

- Flexible deployment – PC or IP Office 500v2
- Supports up to 1,000 users on a single site
- Centralized licensing and centralized management
- Expanded voice ports – up to 100
- Full redundant back-up with optional secondary server
- Full "meet me" audio conferencing with user passwords
- Unlimited multi-level auto attendant
- Resilience built in and redundancy built up (including voice mail)
- No limit on VPN phones or systems
- Call recording
- Ability to add user solutions – desktop on mobile device, HD video conferencing, IM and presence, calendar mining, Microsoft Outlook and Salesforce.com integration
- Includes Essential Edition; Basic Edition SD card is not included

Options: Power User, Office Worker

Note: Cannot add Advanced Edition to the Server Edition

Midsize Business Seeking greater scale, lower total cost of ownership and simple deployment and management

AVAYA
The Power of We™